## **ID-Science Update Guide**

**IMPORTANT**: Close the program, power off your scanner and disconnect it from the computer before you install the latest version. Double-click on the file provided to you, then follow the steps to properly install the latest version. There may be variations in what you will see in the steps below depending on your version of Microsoft Windows. The process may take several minutes. (Note: If you receive any messages about insufficient access privileges, you can just click through them.)

1. After you double-click on the file, the following window will pop up. Click on <Yes> to continue:



2. Wait until the extraction is complete:

4% Extracting	,

3. Once the extraction is complete, you will see this window. Select <Update> to begin the update:



We suggest that you pick <Update w/feedback> so you could click through the windows and make sure that all the elements get updated. This option will allow you to see if some part of the update was not successful.

If you want to skip all the windows, you can pick the <Quiet Mode>, but you will not know if something went wrong during the process. 4. This window will appear, indicating progress. No action needed, just wait:



5. If you pick the <Update w/feedback> option, you will get windows where you will need to click on <Next> or <Finish>, just click through all the windows you get:

🕼 AssureID License Server - Insta	allation ×	AssureID License Server - Inst	allation ×
	Resuming the Installation Wizard for AssureID License Server		Installation Wizard Completed
	The installation wizard will complete the installation of AssureID License Server on your computer. To continue, click Next.		The installation witzard has successfully installed AssureID License Server, Click Finish to exit the witzard.
			Show the Windows Installer log
< Back Next > Cancel			< Back Finish Cancel

6. When the window with the black background disappears, you can close the menu window (the one with the blue background and red buttons). Turn your scanner back on and re-connect it to the computer. Open Visual-AIDD and check the Help tab to be sure you are running the proper versions of Visual-AIDD and the ID Engine. The Visual-AIDD application may be a little slower to start up the first time you use the updated version since it will be using newer software modules as well as updated drivers. Congratulations - you have completed the update!